

Terms of Service

Effective date: September 26, 2025

Acceptance of Terms

These Terms of Service (“Terms”) govern your access to and use of the SecurePractice (also known as HIPAA Helper) websites, applications, and related services. By accessing or using the Services, you agree to be bound by these Terms and our Privacy Policy.

Changes to These Terms

We may update these Terms from time to time. Material updates will be announced through reasonable notice, such as posting revised Terms or notifying account administrators.

Eligibility & Account Registration

You must be at least 18 years old to use the Services. You agree to provide accurate and current account information and to safeguard login credentials.

Use of the Services

The Services support HIPAA compliance operations and documentation. You agree to use the Services only for lawful purposes and in accordance with these Terms.

Customer Data & Uploaded Content

“Customer Data” includes any files or information submitted to the Services. Customer retains all ownership rights and grants SecurePractice a limited license solely to provide the Services.

HIPAA, PHI, and Business Associate Obligations

When Customer Data includes PHI, SecurePractice acts as a Business Associate under the applicable BAA and implements safeguards required by HIPAA.

Subscription, Billing & Cancellation

Access to premium features may require a paid subscription. Subscriptions renew automatically unless canceled before the renewal date.

Acceptable Use Policy

You agree not to misuse the Services, including attempting unauthorized access, uploading malicious code, degrading performance, or sending spam.

Intellectual Property

SecurePractice and its licensors retain all rights to the Services, including software, documentation, and trademarks. Feedback may be used without restriction.

Third-Party Services

The Services may integrate with third-party products. Customer's use of any third-party service is subject to that provider's terms and privacy policy.

Disclaimer of Warranties

The Services are provided "as is" without warranties of any kind, express or implied, including merchantability or fitness for a particular purpose.

Limitation of Liability

SecurePractice's total liability is limited to the amounts paid for the Services during the 12 months preceding the event. We are not liable for indirect or consequential damages.

Indemnification

Customer agrees to indemnify SecurePractice against claims arising from Customer's use of the Services or violation of these Terms, except where caused by SecurePractice's gross negligence.

Governing Law

These Terms are governed by the laws of Florida. The parties consent to the exclusive jurisdiction of courts located in Flagler County, Florida.

Contact Information

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